

Naturally Timeless Shipping Policy

Shipping Policy

Thank you for visiting and shopping at **Naturally Timeless**. Following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy

Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment Partner: **Delhivery Surface**

Shipment method	Estimated delivery time	Shipment cost
For orders with in Delhi	3-4 Business Days	60-70 rupees Free delivery for orders above rupees 500/-
For orders outside Delhi	4-6 Business Days	60-70 rupees Free delivery for orders above rupees 500/-

* Overnight delivery is only available currently.

Delivery delays can occasionally occur due to Covid guidelines, weather conditions or any other circumstances. If your delivery is being delayed due to any reason, Kindly contact us at naturallytimeless.blog@gmail.com with your order number and we'll try to help you out as much as we can.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Customs, Duties and Taxes

Naturally Timeless is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

Naturally Timeless is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please Send us an unboxing video if the package you receive seems damaged and save all packaging materials and damaged goods before filing a claim. We 'll try to help out as much as we can but we would need the unboxing video for our reference records.

International Shipping Policy

We currently do not ship outside India

Returns Policy

Our [Return & Refund Policy](#) provides detailed information about options and procedures for returning your order.